

Our Group was established in 1989 and every year we support over 400 Chinese people in and around the Bristol area.

Our clients include lone or young parents, elders, carers, children, victims of crime or domestic violence, asylum seekers and refugees, etc.

Our service has delivered information and advice since 1995. We hold the Advice Quality Standard, which means that you are able to benefit from our quality assured service.



Registered Charity No:1079401

Our Address:

Bristol & Avon Chinese Women's Group
Spur 8, The Vassall Centre,
Gill Avenue,
Bristol,
BS16 2QQ

Opening Hours:

Monday to Friday, 9am to 5 pm

Oriental Bridge Project:

0117 955 4486

Main Office: 0117 935 1462

Fax: 0117 955 3330

**This project is funded by the
Big Lottery Fund – Awards
for All.**



LOTTERY FUNDED

Bristol & Avon Chinese Women's Group

**'Working to support & empower
Chinese women & their families'**

*Are you a Chinese woman?
Do you/your family need help?
Do you live in/near Bristol?
If yes, then our...*

Oriental Bridge Project

is for you!



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What can we offer?

Advice, information, advocacy, interpreting, representation, referrals and signposting.

Emotional support & Counselling services can be provided if necessary.

What can we help with?

- ☑ Make phone calls
- ☑ Fill in forms
- ☑ Read/Write letters
- ☑ Offer general advice
- ☑ Access public services: i.e. health and social care
- ☑ Raise awareness of your rights
- ☑ Overcome language and cultural barriers
- ☑ Make complaints

What can't we help?

☒ Legal Advice. We are unable to provide any type of legal advice. However, we could provide information on where you could obtain advice on issues relating to immigration/nationality.

What issues do we cover?

Anti-social Behaviour & Crime, Migration, Benefits, Domestic Abuse, Education, Employment, Housing and Health and Social Care.

Our information sessions are ...

- Free
- Confidential
- Impartial
- Culturally appropriate

Our Session Wellbeing Support Workers are...

- Fully trained
- Trilingual (Cantonese, Mandarin & English)
- Friendly, caring, sympathetic
- Willing to hear your concerns and problems



How to access Oriental Bridge Project:

• By telephone:

0117 955 4486
&
0808 802 0012

• By email:

casework@bacwg.org.uk

• Online:

www.bacwg.org.uk

• By face-to-face

information session on:
Mondays & Tuesdays

****By appointment only;
No Drop- in services**

Each appointment lasts no more than an hour. Please make sure you book a double slot if you have more than one problem.